

# DigiGreeNPost Project "Towards a more digital & greener Postal Era"

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## DigiGreeNPost Project – 1st DACUM Workshop by Hellenic Post ELTA S.A. and AKMI S.A.

DACUM stands for "Developing a Curriculum" and the aim of the DACUM Workshop is to identify the new skillset for DigiGreen Postal Employees. ELTA S.A. and AKMI S.A. hosted the DigiGreeNPost Project – 1st DACUM Workshop on February 9th and 10th, 2023, at ELTA S.A.'s premises in Kesariani, Greece.



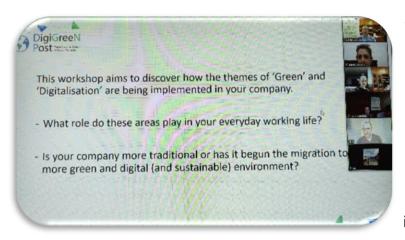
workshop validate aimed to identified digital and green trends, gleaned from extensive national and EU-level research. Twelve participants, expert employees, and supervisors from Post Offices, Distribution Units, and Headquarters engaged in two days of collaborative discussions organized by the Training Directorate and coordinated by AKMI S.A.

The workshop's objective was to share operational knowledge and experiences, paving the way for an updated training curriculum for postal employees. The focus was on incorporating essential "digital + green" skills and competences into the training framework.





## DigiGreeNPost Project – 2nd DACUM Workshop by Instruction & Formation (I&F)



The second DigiGreeNPost Project DACUM Workshop, organized by Instruction & Formation (I&F), took place virtually over Zoom on 13th and 14th March 2023, with seven participants from the courier industry. Attendees shared insights into how 'green' and

'digitalization' are integrated into their daily work lives.

This workshop sought to validate digital and green trends, identifying areas for upskilling and reskilling. Participants discussed the current status of digital and green practices in their companies, highlighting the need for further improvement. The sessions covered the essential duties, tasks, and required competences for employees in the delivery sector, identifying areas for enhancement.









## DigiGreeNPost Project – 3rd DACUM Workshop by Compania Nationala Posta Romana & CPIP



The Center for Promoting Lifelong Learning (CPIP) and Posta Romana co-organized the third DACUM Workshop on March 29th-30th, 2023. This online workshop, with 11 to 13 postal employees participating, focused on curriculum development using the DACUM methodology.

Discussions centered around "Greening" policies, resource management, and environmental protection in postal operations, alongside the digitalization of postal employees. Participants, boasting extensive experience in various fields, explored the crucial aspects of the green transition and digitalization.

**Green Actions with Impact:** The workshop proposed concrete actions for a green transition, including defining "greening", imparting impactful strategies, and creating training programs.

**Digital Actions with Impact:** Participants emphasized users' responsibility for computing techniques, urging the development of a common glossary and an applied guide for digital tool use.

The workshop concluded with Posta Romana committing to training employees in digital, entrepreneurial, and ecological skills. Plans included issuing comprehensive definitions, creating



a best practice guide, developing training programs, implementing a long-term action plan, and fostering communication between vocational education providers and the postal sector. This workshop marked a significant stride toward integrating sustainability and digitalization into the skill set of postal employees, reinforcing Romanian Post's commitment to a greener and digitally adept future.



#### Paving the Way for a Sustainable Future

As we wrap up this edition, the DigiGreeNPost Project's workshops have illuminated the path toward a more sustainable and digitally advanced future for postal services. The collaborative efforts of industry experts and professionals from various clusters have laid the foundation for a comprehensive training curriculum that integrates essential "digital + green" skills.

The commitment shown by organizations such as Hellenic Post ELTA S.A., AKMI S.A., Instruction & Formation (I&F), Compania Nationala Posta Romana, and the Center for Promoting Lifelong Learning (CPIP) is inspiring. Through these workshops, not only have we identified current trends and needs in the industry, but we have also set in motion tangible actions to upskill and reskill our workforce.



As we move forward, let's carry the momentum generated by these workshops into our daily practices. The strides taken in greening policies, resource management, and digitalization are crucial steps toward a more environmentally conscious and technologically adept postal sector.

Stay tuned for more updates on the DigiGreeNPost Project and its transformative journey. Together, we're shaping a future where postal employees are equipped with the skills needed to thrive in a dynamic, digital, and green landscape.



#### **PARTNERS**

























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