



DigiGreenNPost Project

“Towards a more digital & greener Postal Era”

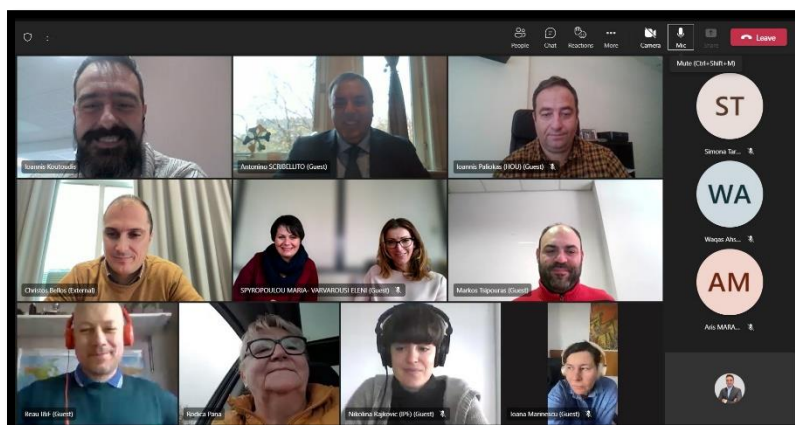
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2nd NEWSLETTER

JULY 2023

Work Package 3 "Creation of a Skills Ecosystem for DigiGreen Skilled Postal Employees"

Hellenic Open University, one of the partners in the DigiGreenPost Project, led a virtual meeting on November 28th, 2022, with the focus on Work Package 3 "Creation of a Skills Ecosystem for DigiGreen Skilled Postal Employees". As the lead partner for this work package, Hellenic Open University took charge of the discussions and addressed the progress of the WP3 as well as the input required from the other partners.



The meeting was well attended by all the consortium partners who actively participated in the discussions. The primary objective of this meeting was to discuss the developments that have

been made in the project so far and to get the input of the partners in order to move forward effectively. The discussions were fruitful, and partners provided valuable feedback, insights, and suggestions regarding the development of a skills ecosystem for DigiGreen skilled postal employees.

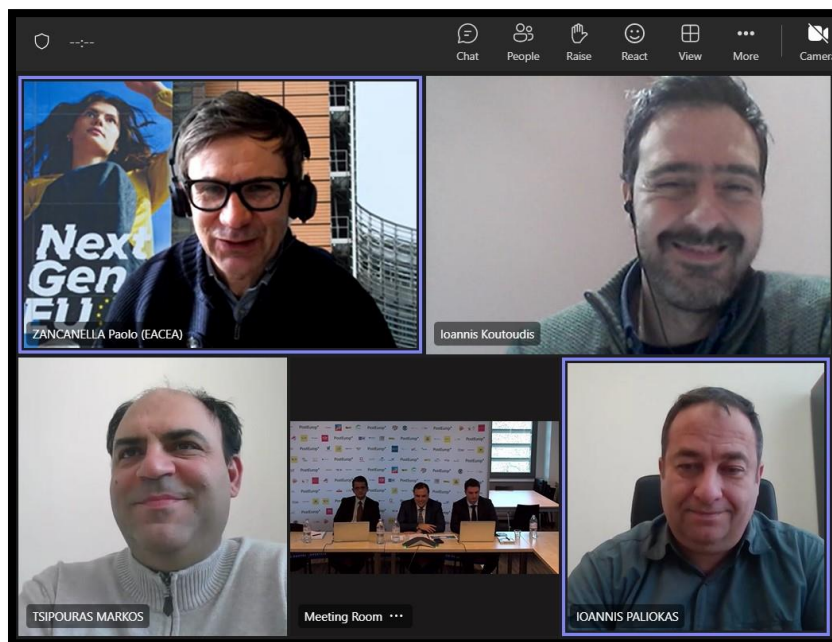
During the meeting, the Hellenic Open University team presented the overall goals of WP3 and how they plan to achieve these goals. They highlighted the importance of the development of a skills ecosystem to meet the evolving needs of the postal industry, which is transitioning towards a more sustainable and environmentally conscious way of operating.

The partners discussed various topics, including the assessment of the skills and competencies of current postal workers, identifying the gaps in skills and knowledge that need to be addressed, and the preparation of the DigiGreenPost training missions.

Virtual Meeting with the Project Officer

European Commission

On February 7th, 2023, a virtual meeting was held with the European Commission's Project Officer, Mr. Paolo Zancanella, and the consortium partners of DigiGreenPost Project, (**AKMI S.A., Hellenic Open University (HOU), and PostEurop**). The primary objective of this meeting was to review and assess the current status of Work Package (WP) 1, 3, and 7, along with their respective deliverables.



At the meeting, Mr. Ioannis Koutoudis, the Project Coordinator from AKMI, presented the WP1 “Project Management” and provided an overview of the objectives and outcomes that have been achieved so far. Subsequently, Mr. Bellos and Mr.

Tsipouras, both representing HOU and responsible for WP3 “Creation of a Skills Ecosystem for DigiGreen Skilled Postal Employees”, presented the Synthesis Report on DigiGreen's findings about policies and best practices in digital & green skills.

Moreover, Dr. Antonino Scribellito, the Head of Projects at PostEurop, provided an insightful and comprehensive presentation of the PostEurop Association, detailing its structure, activities, past and ongoing projects. Furthermore, Mr. Scribellito continued with the review by presenting the current progress on WP7 “Dissemination and Exploitation Activities”, discussing the communication activities carried out by the PostEurop Projects Team, and highlighting the next steps.

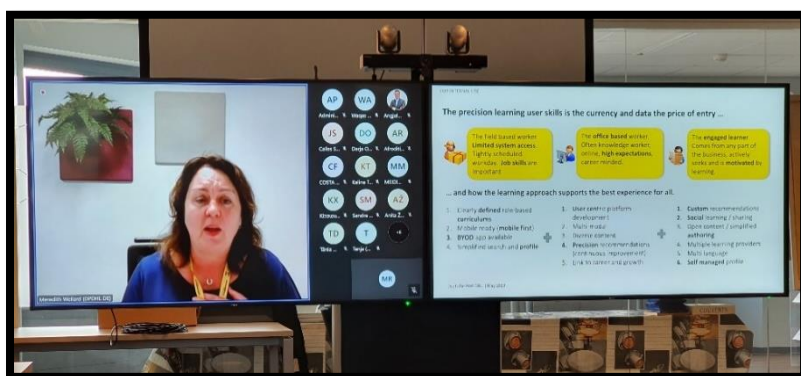


1st Roundtable under the PostEurop CSR Circle & Training Working Group

Under the PostEurop CSR Circle and the Training Working Group, PostEurop organized the DigiGreenPost 1st Roundtable on 16th May 2023 where DigiGreenPost Project was presented to the involved PostEurop Members. The meeting brought together experts from various postal organizations to discuss and share insights on developing employees' competences in the context of increased digitalization and training initiatives benefiting from EU funding.

The meeting commenced with a warm welcome and opening remarks by Ms. Margaux Meidinger, the Chairwoman of the PostEurop CSR Circle. She was joined by Mrs. Afroditi Riga and Ms. Tatjana Buhac, Vice-Chairwomen of the PostEurop Training Working Group, who further set the stage for the day's discussions.

The first session of the meeting focused on developing employees' competences in the face of digital transformation. Mr. Francesco Costa, the Chair of the SDC Training, Health & Safety Working Group, presented the main findings from the SDC project "Postal Skills and Work Environment in the Digital Era." Following that, Ms. Meredith Wellard from Deutsche Post DHL Group (DPDHL) then shed light on the learning initiatives at DPDHL.



The second session centered around training initiatives that have benefited from EU funding. Mr. Claude Fares from Formaposte, La Poste, discussed the mobility of apprentices

between La Poste and Swiss Post, showcasing the added value of cross-border collaboration through EU-funded projects. Ms. Kalina Toteva from Bulgarian Post introduced the GreenPosts Project, which focuses on training to implement the European Green Deal.

Dr. Antonino Scribellito, the PostEurop Head of Projects, wrapped up the session by highlighting the DigiGreenPost Project, which aims to propel the postal industry toward a more digital and greener era.



The meeting concluded with an open discussion, allowing participants to engage in fruitful exchanges and share their thoughts on the topics covered throughout the day. The insights gained from this collaborative gathering will undoubtedly shape the future of training and development within the postal industry.

DigiGreenPost Project Transnational Partners Meeting

The DigiGreenPost Project – Transnational Partners Meeting, held on May 25 and 26, 2023, in Dublin, Ireland, served as a collaborative gathering for partners of the project.

Day 1 began with registration and a warm welcome, followed by project updates from partners,



providing a comprehensive overview of the progress made thus far. Work Package 3, focused on the creation of a Skills Ecosystem for DigiGreenPost skilled postal employees, was discussed, including updates and work done by partners. The session concluded with planning the next steps to ensure the successful implementation of

Work Package 3. Later in the day, discussions shifted to Work Package 4 “New Skills Curricula and Joint Training Schemes for DigiGreen Skilled Postal Employees”, which



aimed to develop new skills curricula and joint training, followed by Work Package 5 “Pilot delivery of Trainings”, focusing on the pilot delivery of training.

Day 2 commenced with the opening session, setting the tone for the day's discussions. Work Package 1, which focused on project management and coordination, was the first item on the agenda. Participants shared insights and strategies to ensure effective governance of the project. Subsequently, Work Package 7 addressed dissemination and exploitation activities, exploring avenues to maximize the project's impact and share outcomes. Work Package 2 focused on quality assurance and evaluation, ensuring that the project met the highest standards of quality. The meeting concluded with an evaluation session, where participants provided feedback and shared their final reflections on the meeting.



The DigiGreenPost Project – Transnational Partners Meeting provided a valuable platform for collaboration and strategic planning, enabling participants to exchange knowledge, track progress and define the path forward. The discussions held during the meeting will shape the future direction of the project, contributing to the realization of its objectives.

1st DigiGreenPost Training Mission at Groupe La Poste

The DigiGreenPost Project – 1st Training Mission at Groupe La Poste, held from May 30th to June 2nd, 2023, at Groupe La Poste HQ in Paris, France, provided an opportunity for participants to discuss various aspects of the DigiGreenPost project, share best practices, learning & training sessions and engage in productive discussions.

Day One began with welcome addresses from Groupe La Poste and PostEurop, setting the stage for the meeting. Participants then delved into presentations and discussions on the DigiGreenPost project, including insights from



AKMI S.A., Hellenic Post, Posta Romana, and the Hellenic Authority for Communication Security & Privacy (ADAΕ). The session also included the presentation of questionnaire results and an open discussion.

Day Two continued with a focus on Corporate Social Responsibility (CSR) and employee engagement. Presentations covered Groupe La Poste's CSR strategy, CSR

training within the Mail, Parcels, and Services Business Unit, and the very interesting and eye-opening Climate Fresk activity.



Day Three took place at Groupe La Poste's Innovation Centre at Plateforme 58. The morning session explored the innovation ecosystems of Groupe La Poste, including a visit to the Fintech/Assurtech Innovation Ecosystem of La Banque Postale. Participants also gained insights into the innovation vision for 2030. The afternoon session shifted the focus to supporting employees' green and digital skills, with presentations on the CléA Numérique program, apprenticeship exchanges between La Poste France and La Poste Suisse, and the pedagogical program and project of the School of AI and Data.

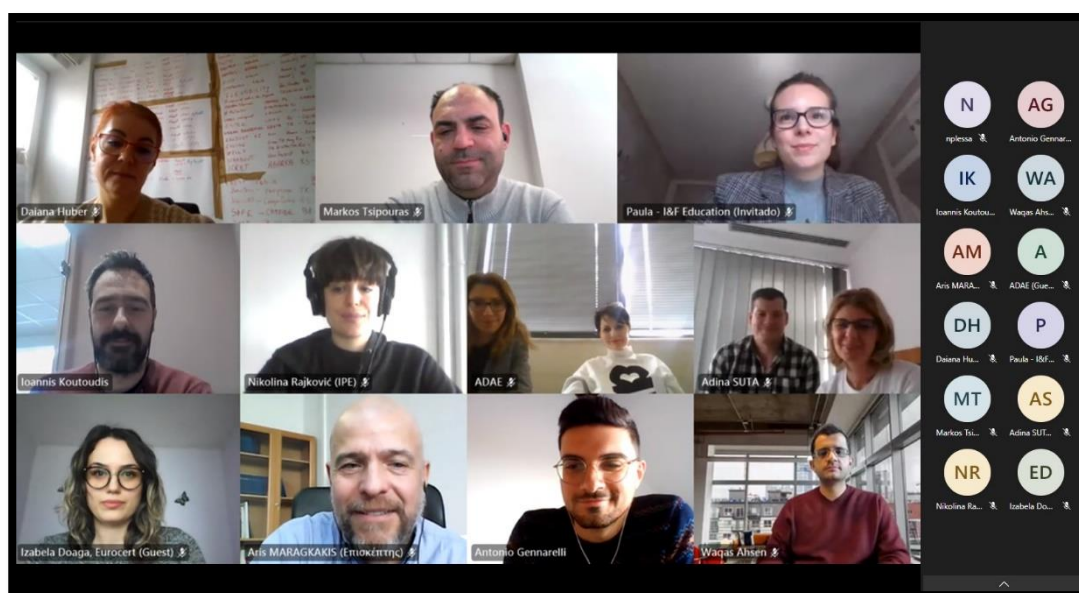


Day Four featured an Extracting Conclusion Workshop, bringing together all participants to consolidate the insights and outcomes of the meeting.

Overall, the Training Mission provided a platform for knowledge exchange, project updates, and discussions on various aspects of the DigiGreenNPost project. Participants gained valuable insights into digital and green practices, CSR strategies, innovation ecosystems, and the importance of supporting employees' skills. The meeting fostered collaboration, allowing participants to contribute to the project's objectives and pave the way for future endeavors.

Steering Committees Virtual Meetings

The Steering Committee serves as the primary decision-making body and is responsible for project supervision. Authorized by their organizations to make decisions on their behalf, the committee's main tasks include planning the project timetable, assigning specific tasks to each partner, setting up working teams, making key project decisions, and managing resources to ensure that all project activities and objectives are achieved. This structure ensures equal treatment for all partners and minimizes potential conflicts.



The DigiGreenNPost Project has achieved significant milestones through these meetings and collaborative efforts.

The role of Hellenic Authority for Communication Security & Privacy (ADAE), Associated Partner in the DigiGreenPost Project

In our project's journey, we are privileged to highlight the remarkable contributions of the Hellenic Authority for Communication Security & Privacy (ADAE). Their involvement adds a substantial layer of value, manifesting in various dimensions:

1. Engagement in Training Mission and Project Activities – ADAE's enthusiastic participation in our project's training mission

and diverse range of activities is truly commendable. Their proactive involvement significantly bolsters the project's overall effectiveness.

2. Insights from a Proficient Authority on Confidentiality and Communications – ADAE's active role brings forth insights gleaned from their extensive experience. These insights play a crucial role in ensuring impeccable levels of confidentiality and streamlined communication throughout the project's lifecycle.

3. Project Result Dissemination Beyond the Consortium – An impressive facet of ADAE's contribution is their capacity to disseminate the project's outcomes beyond the confines of the consortium. This capability greatly enhances the project's reach and empowers broader audiences with valuable insights.



The Hellenic Authority for Communication Security and Privacy (ADAE) has been established according to article 19 par. 2 of the Hellenic Constitution. According to article 1 of its founding law, 3115/2003, its purpose is to protect free correspondence or communication in any possible way. **ADAE has the competence:**

- to issue regulations regarding the assurance of confidentiality of communications,
- to perform audits on communications network/service providers, postal service providers, public entities as well the Hellenic National Intelligence Service,
- to hold hearings of the aforementioned entities,

- to investigate relevant complaints from members of the public and
- to collect relevant information using special investigative powers. It should be noted that Law 3115/2003 stipulates that, when performing an audit which involves files related to national security, the personal attendance of the President of ADAE is required.

In addition to the above, ADAE is the independent administrative authority responsible to monitor the implementation of all legislation relevant to the lawful interception of communications and, for this purpose, is authorized to receive all lawful interception orders issued by the judicial authorities. As regards this competence, it must be clarified that ADAE's role is limited to monitoring that the procedural terms and conditions set out by national legislation on lawful interception are met. The Authority is not allowed to assess the judgment of competent judicial authorities. Only the latter can decide on the necessity of issuing a lawful interception order.

The Division for the Assurance of Privacy of Postal Services of the Authority is responsible for drafting regulations and safeguarding the privacy of mail services. It also introduces and puts into effect scheduled and emergency auditing procedures, ex officio or upon complaint, of installations, equipment, archives, of civil services, as well as of private corporations that engage in postal/mail services. It takes care of/concerns of hearings of administrations, legal representatives, or any other person, whom it considers capable of contributing to the fulfillment of ADAE mission. It also suggests the seizure of means of confidentiality violation as it perceives them or the destruction of information or evidence obtained by means of communication privacy violation. It issues legislative acts, which are published in the Greek Government Gazette, related to the security of confidentiality in general. In cases of confidentiality violation, it introduces imposition of penalties.

We extend our gratitude to ADAE for their pivotal role in making our project more impactful and comprehensive. Their involvement serves as a testament to the collaborative ethos that drives our shared aspirations. As we progress, ADAE's continued engagement will undoubtedly remain a cornerstone of our project's success.

PARTNERS



PostEurop



ASSOCIATED PARTNERS



You can learn more about DigiGreenPost Project by clicking the following icons:



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